

The Little Things Why You Really Should Sweat The Small Stuff

The Little Things Love in the Little Things Three Little Things Small Great Things Inspired by the Little Things - Mixed Media Paintings and Stories Gone Awry Pretty Little Things The Little Things Lucky Little Things Little Things The Little Things Just Little Things Small Things Little Things It's the Little Things The God of Small Things It's the Little Things . . . Every Little Thing About You Small Change Precious Little Things Finding the Right Balance Nina's Book of Little Things Little Things Big Returns Little Things Long Remembered The King of Little Things It's the Little Things It's the Little Things Big Things Happen when You Do the Little Things Right It's the Little Things The Little Things Little Things I Love about You Make Your Bed Oliver + S Little Things to Sew 1000+ Little Things Happy Successful People Do Differently A Year of Little Things A Million Little Things Pretty Little Things The Things You Can See Only when You Slow Down The Power of Small Every Little Thing

The Little Things

Explains how to make significant life changes by adopting three principles--that small changes are easier than big makeovers, small changes can add up to big benefits over time, and small changes are more consistent with human nature.

Love in the Little Things

The inspiring #1 New York Times bestseller that "should be read by every leader in America." (Wall Street Journal) "Powerful." --USA Today "Full of captivating personal anecdotes from inside the national security vault." --Washington Post "Superb, smart, and succinct." --Forbes BASED ON THE INCREDIBLE GRADUATION SPEECH WITH OVER 14 MILLION VIEWS ON YOUTUBE If you want to change the world, start off by making your bed. On May 17, 2014, Admiral William H. McRaven addressed the graduating class of the University of Texas at Austin on their Commencement day. Taking inspiration from the university's slogan, "What starts here changes the world," he shared the ten principles he learned during Navy Seal training that helped him overcome challenges not only in his training and long Naval career, but also throughout his life; and he explained how anyone can use these basic lessons to change themselves-and the world-for the better. Admiral McRaven's original speech went viral with over 10 million views. Building on the core tenets laid out in his speech, McRaven now recounts tales from his own life and

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from those of people he encountered during his military service who dealt with hardship and made tough decisions with determination, compassion, honor, and courage. Told with great humility and optimism, this timeless book provides simple wisdom, practical advice, and words of encouragement that will inspire readers to achieve more, even in life's darkest moments.

Three Little Things

A prequel to the magical novella Made Things, out now from Tor.com Publishing. At the Publisher's request, this title is being sold without Digital Rights Management Software (DRM) applied.

Small Great Things

The Fifth in the Romance Series featuring African American Couples Spring and Bilal Part 2 of 2 Spring's personal life has never gone according to plan. Certainly so when it came to Bilal. She didn't plan to be more than friends with him. She didn't plan to fall in love with him. She didn't plan to find out she was pregnant after he'd broken her heart. She certainly didn't plan to forgive him (for now) and take him back afterward with the promise of starting over and taking things slow. So much for taking things slow though when due to circumstances out both their control, Bilal ends up temporarily staying with Spring and she starts to wonder just how "slow" Bilal really wants to take things when he seems to be making permanent plans for them that go beyond fixing up a space for the baby. But heartwarming as all that is, Spring can't get him to tell her why he won't tell his family that she's pregnant or why he still refuses to go public about their relationship at all. And rather than planning a happily ever after, Spring feels like if she can't get him to be honest about all that and why he broke up with her the first time, they're doomed for another more permanent breakup instead.

Inspired by the Little Things - Mixed Media Paintings and Stories

"When King Normous decides to become king of the whole world, the King of Little Things--and his subjects--must find a way to outsmart Normous and keep their little kingdom safe"--

Gone Awry

Examines the small behaviors and habits that create barriers and misunderstandings between blacks and

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whites, drawing on case studies to reveal the various misconceptions and to explain what they mean and how to avoid them.

Pretty Little Things

Have you ever wondered why we spend so much time and energy thinking about the big challenges in our lives when all the evidence proves it's actually the little things that change everything? That's right... Absolutely everything. New York Times bestselling author Andy Andrews is known for his strong storytelling and unequaled perspective on principles that empower the human mind and spirit. The Little Things embodies his own approach to life and work, detailing for the first time some of the exclusive material that he uses to teach and coach some of the most successful corporations, teams, and individuals around the world. In his unique humorous style, Andy shows how people succeed by actually going against the modern adage, "don't sweat the small stuff". By contrast, Andy proves that it is in concentrating on the smaller things that we add value and margin. "In a world where so many feel powerless, wouldn't it be great to feel in control? Then know this. Perspective can be more important than basic answers. "I am more passionate than ever about my search to notice that one thing . . . that one tiny thing that, when understood and harnessed, allows us to create a life of extraordinary purpose and powerful results. It's less about drive and will power than it is about understanding certain principles and why they work . . . every time. Andrews provides common-sense perspective and a game plan for meeting various challenges, such as: Managing life in a society that seems to be constantly offended by something or someone Creating change that is permanent and not short term Dramatically increasing results by harnessing the fraction of margin between second place and first Understanding our spiritual connection with God and how that affects planning and outcome Identifying the very moment when asking the question why? multiplies the success of an endeavor Recognizing the smallest details that ensure the greatest success

The Little Things

The goal of this book is to help readers use a five-step program to turn their dreams into reality. "Big Things Happen When You Do the Little Things Right!" guides people through the arduous process of setting and achieving personal goals. In addition, it provides readers with the tools they need to define, commit and achieve dreams like starting a business or getting an advanced degree.

Lucky Little Things

A collection of knitting projects includes cute creations for children to wear--such as a hat with bear ears, a scarf, a tutu, an art smock, a backpack and more--in a book that includes 40 full-color photos and 180 illustrations, two full-size pattern sheets and two cardstock paper dolls. 17,500 first printing.

Little Things

Haemin Sunim, a renowned Buddhist meditation teacher, illuminates a path to inner peace and balance amid the overwhelming demands of everyday life. He offers guideposts to well-being and happiness, and emphasizes the importance of forging a deeper connection with others and being compassionate and forgiving toward ourselves.

The Little Things

New York Times-bestselling authors Marc and Angel Chernoff deliver instant inspiration and powerful advice for becoming our best selves. Millions of readers turn to Marc and Angel Chernoff for fresh, intimate insights for a fulfilled life. In this pithy and empowering guide, they collect the very best advice they've discovered, on topics that include overcoming setbacks, letting go of what's holding us back, nurturing relationships, finding time for self-care, and cultivating passion in order to achieve our wildest dreams. Topics include: * 10 Mistakes Unhappy People Make * 28 Ways to Stop Complicating Your Life * 12 Tough Truths That Help You Grow * 12 Amazingly Achievable Things to Do Today * 10 Timeless Lessons for a Life Well-Lived A perfect gift for a loved one or ourselves, this deceptively simple book is a touchstone to return to for a boost of motivation and inspiration.

Just Little Things

Small Things

An exclusive ebook novella from bestselling author Jane Costello to celebrate the publication of her new novel, The Love Shack. At twenty-eight, Hannah MacFarlane's career is on course to smash the glass

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ceiling and beat it into submission. Then a shock company reshuffle leaves her sacked and bewildered, while her fiancé is promoted into a job nearly 5,000 miles away in Dubai. Five months later, she is jobless, broke and worryingly addicted to Loose Women. Then her older sister Suzy intervenes after her child minder left them in the lurch and offers Hannah the job of looking after her FOUR young children. Hannah has no other option but to accept. But while she was great at playing 'Cool Auntie', she soon discovers - with riotous consequences - that she is no Mary Poppins . . . Jane Costello's exclusive novella is by turns hilarious, romantic and heart-warming - download it today. Praise for The Time of Our Lives: 'Funny, sexy and moving - a hilarious holiday romp with a heart. I loved it' Sophie Kinsella Praise for Jane Costello: 'Jane Costello is one of our favourite authors' Cosmopolitan 'Close the doors, open a bottle of wine, get out the chocs and enjoy this wonderfully witty read. Jane Costello at her best' Milly Johnson 'Packed with likeable characters and witty one-liners' Sunday Mirror 'Riotous ... thoroughly enjoyable and laugh-out-loud hilarious' Heat

Little Things

One girl's simple act of kindness causes ripples in her community in this witty, heartwarming story about paying it forward The day after a mighty storm, a little girl finds a sea star that has washed up on shore, and she returns it to the ocean. Seeing her small act of kindness, an old man heads to an animal shelter with his grandson to pick a dog in need of a home. His grandson feels inspired to help an elderly woman clean up her yard, which inspires a teenager to pack an extra lunch for someone in need, and on and on until each small gesture builds toward a magnificent conclusion. Full of humor, heart, and proof of the generosity that we all have inside of us, Christian Trimmer and Kaylani Juanita's story is a welcome reminder: It's the little things that make a big difference.

It's the Little Things

Zoe Saldivar is more than just single--she's ALONE. She recently broke up with her longtime boyfriend, she works from home and her best friend Jen is so obsessed with her baby that she has practically abandoned their friendship. The day Zoe accidentally traps herself in her attic with her hungry-looking cat, she realizes that it's up to her to stop living in isolation. Her seemingly empty life takes a sudden turn for the complicated--her first new friend is Jen's widowed mom, Pam. The only guy to give her butterflies in a very long time is Jen's brother. And meanwhile, Pam is being very deliberately seduced by Zoe's own smooth-as-tequila father. Pam's flustered, Jen's annoyed and Zoe is beginning to

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think "alone" doesn't sound so bad, after all.

The God of Small Things

One forbidden love. Two broken hearts. Three little things. Hattie Waltz should forget the troubled neighbor leaving for boot camp in 1917. He forgot about her ages ago. It had always been the Waltzs verses the Kregers, his family pitted against hers. When she hands him a farewell gift, a chemistry lesson unfolds. The good kind. Arno Kreger can't leave Iowa or his old man fast enough. He's eager to prove his worth on the battlefield and stop blaming himself for his brother's death. Before entering the train, he bumps into Hattie. He's loved her forever, always from the sidelines, because nobody crosses Hattie's pa. One innocent letter soon morphs into many. Arno and Hattie share three little secrets in each letter and grow closer together. But he's on his way to a war across the ocean, and she's still in her father's house. Their newfound love will need to survive dangers on both fronts.

It's the Little Things . . .

Watch a video preview of the entire book at JulietteCrane.com. Inspired By The Little Things is a 140 page book meant to help you stay positive and find inspiration and happiness in your every day. When Juliette was approached to write an art technique book she knew the best way for her to share her whimsical mixed media painting techniques was in her series of online painting courses and inspirational videos that encourage thousands around the world to get creative and stay inspired. What she longed to create was a book that beautifully combined her mixed media paintings and the uplifting stories that accompany each piece, so others could take that everyday wisdom and find joy. This book features her artwork and writing from 2009-2013 and also offers a glimpse into the more personal moments of Juliette's life, with wisdom and heart-centered stories that remind her to stay inspired by the little things. Also included is a link to a 20 minute video, showing the painting of the book cover from start to finish.

Every Little Thing About You

You don't need big things to happen. A little love, a little togetherness and a little happiness are all you need! Be it the effects of FOMO (Fear of Missing Out) on a weekend, or trying out a new restaurant, or coping with a tough day at work, Dhruv and Kaveri are there to take each other through the ups and

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downs of everyday life. Their lives are a series of simple yet charming incidents that make for a heart-warming read in the form of short stories. Unpretentious and honest, this book offers a peek into the life of a young couple that knows how to find meaning in the 'little things'. Adapted from Dice Media's immensely popular web series by the same name, Little Things is both delightful and entertaining.

Small Change

There are lots of things that brighten Joel's life. His three-year-old daughter, Evie, is one. His close relationship with her mother, his best friend from university, is another. Joel's boyfriend, Dan, adds spice to his child-free nights, and Joel is pretty happy with how things are. Then one cold and rainy night, everything changes. Joel's life is turned upside down when he becomes a full-time dad to Evie, and his previously carefree relationship with Dan cracks under the strain. Meeting Liam, who acts as if getting hurt isn't a foregone conclusion, shakes Joel to the core. Their attraction is mutual, and Liam makes no secret of how serious he is about Joel. But Joel is wary. He tells himself he's keeping Liam at a distance for Evie's sake, when really he's protecting his own heart. Taking a chance on this new relationship with Liam may seem a small step—a little thing—but is it one Joel can take after losing so much already?

Precious Little Things

Put your best hoof forward. Combining the irresistible sweetness of the Pocket Pigs of Pennywell Farm with words of wisdom about embracing all that life has to offer, It's the Little Things is a book filled to the brim with inspirational mantras and adorable animal appreciation. On spread after spread we see heart-melting, full-color images of these mini pigs—lounging on tiny beach chairs, getting creative with paint, nuzzling with other farm animals, popping out of flower bushes—paired with their favorite words on creativity and fearlessness and relishing all of the small things that make life great. Small in stature but mighty in joy, here are the Pocket Pigs to remind us in the most playful and unassuming way to be grateful, stay curious, and keep ourselves open to the magic of life.

Finding the Right Balance

#1 NEW YORK TIMES BESTSELLER • With richly layered characters and a gripping moral dilemma that will lead readers to question everything they know about privilege, power, and race, Small Great Things is

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the stunning new page-turner from Jodi Picoult. SOON TO BE A MAJOR MOTION PICTURE "[Picoult] offers a thought-provoking examination of racism in America today, both overt and subtle. Her many readers will find much to discuss in the pages of this topical, moving book."—Booklist (starred review) Ruth Jefferson is a labor and delivery nurse at a Connecticut hospital with more than twenty years' experience. During her shift, Ruth begins a routine checkup on a newborn, only to be told a few minutes later that she's been reassigned to another patient. The parents are white supremacists and don't want Ruth, who is African American, to touch their child. The hospital complies with their request, but the next day, the baby goes into cardiac distress while Ruth is alone in the nursery. Does she obey orders or does she intervene? Ruth hesitates before performing CPR and, as a result, is charged with a serious crime. Kennedy McQuarrie, a white public defender, takes her case but gives unexpected advice: Kennedy insists that mentioning race in the courtroom is not a winning strategy. Conflicted by Kennedy's counsel, Ruth tries to keep life as normal as possible for her family—especially her teenage son—as the case becomes a media sensation. As the trial moves forward, Ruth and Kennedy must gain each other's trust, and come to see that what they've been taught their whole lives about others—and themselves—might be wrong. With incredible empathy, intelligence, and candor, Jodi Picoult tackles race, privilege, prejudice, justice, and compassion—and doesn't offer easy answers. *Small Great Things* is a remarkable achievement from a writer at the top of her game. Praise for *Small Great Things* "Small Great Things is the most important novel Jodi Picoult has ever written. . . . It will challenge her readers . . . [and] expand our cultural conversation about race and prejudice."—The Washington Post "A novel that puts its finger on the very pulse of the nation that we live in today . . . a fantastic read from beginning to end, as can always be expected from Picoult, this novel maintains a steady, page-turning pace that makes it hard for readers to put down."—San Francisco Book Review

Nina's Book of Little Things

When thirteen-year-old Lainey fails to come home from a night out with friends, her disappearance is dismissed by the Coral Springs Police Department as just another disillusioned South Florida teen running away from suburban drama and an unhappy

Little Things Big Returns

In 1996, Craig Wilson began writing a column for USA Today called "The Final Word." In it, he extolled the virtues of the true pleasures in life—clotheslines, freshly cut firewood, sweet corn, and Adirondack

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chairs—and looked back on his childhood in the country with fondness and an infectious sense of humor. Wilson's message struck a nerve, and now he receives hundreds of letters and e-mails each week from readers who share his sense of nostalgia and appreciate his warm, thoughtful observations on daily life. It's the Little Things showcases the best of "The Final Word," with the pieces arranged by season. In fall, for example, Wilson remembers his mom's Thanksgiving gravy and his crush on his first-grade teacher; in winter, he holds forth on aluminum Christmas trees and the kiddie table; in spring, he writes about the joys of walking to work and puttering in the garage; and in summer, his thoughts turn to white bucks, front porches, and outdoor showers. The result is a delightful book to share with others and to relish throughout the year. From the Trade Paperback edition.

Little Things Long Remembered

The beloved debut novel about an affluent Indian family forever changed by one fateful day in 1969, from the author of *The Ministry of Utmost Happiness* NEW YORK TIMES BESTSELLER • MAN BOOKER PRIZE WINNER Compared favorably to the works of Faulkner and Dickens, Arundhati Roy's modern classic is equal parts powerful family saga, forbidden love story, and piercing political drama. The seven-year-old twins Estha and Rahel see their world shaken irrevocably by the arrival of their beautiful young cousin, Sophie. It is an event that will lead to an illicit liaison and tragedies accidental and intentional, exposing "big things [that] lurk unsaid" in a country drifting dangerously toward unrest. Lush, lyrical, and unnerving, *The God of Small Things* is an award-winning landmark that started for its author an esteemed career of fiction and political commentary that continues unabated.

The King of Little Things

Looking for a Sweet Gift for the Love of Your Life? Something you can personalize in the most romantic way? If you answered yes to those questions, we've got the gift pick for you. This sweet little book is pre-filled with 52 fill-in-the-blank prompts, waiting for you to record all reasons why you love that gorgeous man or lady in your life. You'll have fun filling in the pages, each one uniquely crafted to recall adorable moments that often get forgotten. Once you've completed this book your significant other will have a sentimental keepsake of all the little things that fuel your love. Whether you're buying this as a birthday, Christmas, Valentine's Day or special anniversary gift, they're going to love it! Some of the prompts you'll see inside: I love the way you _____ in the morning The cute way you say _____ The way you pretend to _____ whenever I _____ You look incredibly hot

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when you _____ That face you pull when you're _____ makes me _____ So go ahead, you sappy romantic. Make your boyfriend, husband, wife or girlfriend's day. Add this little book of love to your shopping cart now.

It's the Little Things

The authors of the national bestseller *The Power of Nice* once again tackle conventional wisdom with a provocative and counterintuitive book about the importance of sweating the small stuff in our lives and in our careers. Our smallest actions and gestures often have outsized impact on our biggest goals. Did you double-check that presentation one last time, or hold the elevator for a stranger? Going that extra inch--whether with a client, customer, family member, or friend--speaks volumes to others about our talent, personality, and motivations. After all, if we can't take care of the small details, how can we be counted on to deliver when it really matters? In today's challenging times, bigger isn't always better. In fact, it's often the baby steps that put us on the path to delivering a true competitive advantage. The real secret to getting ahead in life and in our careers is to refocus our attention on the small details that, if disregarded, can sabotage a multimillion-dollar ad campaign or undermine your most important relationships. Kaplan Thaler and Koval show how to get more of what you want with surprisingly less than you'd imagine. Written in the same entertaining, story-driven style that made *The Power of Nice* the go-to book for finishing first, *The Power of Small* demonstrates how all of us can harness the power of small to improve and reinvent our lives. It's the ultimate guide to shrinking your outlook to broaden your horizons.

It's the Little Things

A book of imagination for the little Nina in all of us. Make a little mess, collect some little snowflakes, and draw the things a little bird might say in this book that asks its owner to make his or her mark on every page. Keith Haring presented *Nina's Book of Little Things* to a friend's daughter on her seventh birthday. Now everybody can enjoy this classic book, back in print in a stylish new edition, featuring a back-page pocket for extra items and a band to keep everything safely stowed.

Big Things Happen when You Do the Little Things Right

A Year of Little Things is a gentle guide to making every moment count, inviting you to slow down and

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embrace the simple pleasures of daily life. Beautifully illustrated with evocative photographs inspired by the seasons, here are fulfilling ideas and activities to help you get back in touch with nature's rhythms, indulge your senses, and explore opportunities to live deliberately. Some are as simple as cherishing small things---such as touching sunlight to revel in its warmth in winter, singing to yourself during mundane chores, stargazing on a mild summer night---and some are more daring, such as embracing the spontaneous, staying up all night, lending a hand to a stranger in need, or sending an unexpected present. Blissful and uplifting experiences are always close at hand, you just need to reach out for them. So when life gets to be too much, let A Year of Little Things inspire you to savor special moments and celebrate the joy to be found in an ordinary day all year long.

It's the Little Things

Presents five hundred simple and inexpensive ideas for strengthening family ties and fostering lasting traditions

The Little Things

Featuring beautiful design vignettes and arrangements from today's top designers, Susanna Salk's It's the Little Things inspires us to be personal and artful with our decorating choices, creating spaces that reflect our personality. This jewel of a decorating book looks at the design details that make up a room's decor, the stylish little touches that can help any room transcend the ordinary. Whether through the luxurious trim and tassel of a bedroom curtain, the whimsy of a uniquely upholstered chair in the dining room, a loose but lush visual landscape on an entry hall table, or a deeply personal arrangement of treasures upon a dressing table, this book celebrates how chic design can be when expressed through personal details and provides a wealth of vignettes to inspire home owners and designers. Organized by type of design arrangement, from full rooms designed with attention to detail and entire walls depicting inspiring arrangements of art and objects, to more intimate still lifes arrayed on desktops, mantels, and bookshelves, It's the Little Things shows us how to display our beloved objects to create sophisticated interiors. With interiors by some of the world's top designers, such as Alessandra Branca, Bunny Williams, John Derian, and India Hicks, among others, and with Salk's encouraging design tips, It's the Little Things inspires us to slow down and pay attention to the details that can add richness and personality to any interior.

Little Things I Love about You

In this wordless graphic picture book, a young boy feels alone with his worries. He isn't fitting in well at school. His grades are slipping. He's even lashing out at those who love him. Talented Australian artist Mel Tregonning created Small Things in the final year of her life. In her emotionally rich illustrations, the boy's worries manifest as tiny beings that crowd around him constantly, overwhelming him and even gnawing away at his very self. The striking imagery is all the more powerful when, overcoming his isolation at last, the boy discovers that the tiny demons of worry surround everyone, even those who seem to have it all together. This short but hard-hitting wordless graphic picture book gets to the heart of childhood anxiety and opens the way for dialogue about acceptance, vulnerability, and the universal experience of worry.

Make Your Bed

Take the time to enjoy the everyday, and find happiness in the little things. You're stuck in traffic and you're late to work, but it doesn't matter. Your cat woke you up with a kiss this morning, you've just spotted your first freckle of the year (summer must be here) and now your favorite song is playing on the radio. Life is good. Packed with cute, funny and silly everyday scenarios, and beautifully illustrated throughout, this book is a reminder to stop stressing about life's problems and to start appreciating the little things instead. Learn to laugh at the ridiculous, revel in your small achievements, delight in the mundane and start living your best life.

Oliver + S Little Things to Sew

1000+ Little Things Happy Successful People Do Differently

The first meeting between Slater Rawlings and Liberty Drake could hardly be called ideal. As acting deputy of Shotgun, Texas, Liberty is simply enforcing the town laws. But Slater, a former Texas Ranger with a restless spirit, is surprised to find himself on the wrong side of the law—and even more shocked to realize it's a she who is arresting him! Yet Slater finds himself drawn to the close-knit town, to its strong church family, and especially to the fascinating Deputy Drake. As his heart grows tender toward Liberty, Slater longs to see her turn in her badge. Can Liberty, realizing her awakening feelings

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for the rugged cowboy, give up her position when so many townspeople have come to rely on her? As Slater and Liberty struggle to understand their own feelings and find common ground in their beliefs, God's hand gently guides the way in this heartwarming romance. About This Series: Grab your hat and horse and head to the Lone Star state in the pages of the popular Yellow Rose Trilogy (nearly 500,000 sold)! Lori's engaging characters, heartwarming romances, and inspirational truths team with fresh new covers to please fans and win new readers everywhere.

A Year of Little Things

?God stoops down to lift up our homes, to make them outposts of his paradise?no matter how cold the winds may blow on a winter day. From the Introduction Paradise? Family life? Really? Yes?and one filled with laughter. If that doesn't sound like your family but you wish it did, or if you're just looking for a book to lighten your spirit, Love in the Little Things is for you. Love involves sacrifice, Mike Aquilina notes, but as he spins humorous stories from his own family, it is evident that moms, dads and kids are happier when they lay down their lives for one another. Love in the Little Things nudges the reader toward a more satisfying family life.

A Million Little Things

Based on the popular website JustLittleThings.net, this delightful book encourages readers to celebrate the little moments of joy all around them, including drawing on a foggy window, achieving the perfect milk to cereal ratio and finding a curly fry mixed in with your regular fries. Original.

Pretty Little Things

Bob Marley's songs are known the world over for their powerful message of love, peace, and harmony. Now a whole new generation can discover one of his most joyous songs in this reassuring picture book adaptation written by his daughter Cedella and exuberantly illustrated by Vanessa Brantley-Newton. This upbeat story reminds children that the sun will always come out after the rain and mistakes are easily forgiven with a hug. Every family will relate to this universal story of one boy who won't let anything get him down, as long as he has the help of three very special little birds. Including all the lyrics of the original song plus new verses, this cheerful book will bring a smile to faces of all ages—because every little thing's gonna be all right!

The Things You Can See Only when You Slow Down

A child admires everyday small things, from footprints to raindrops to a turtle in need of being flipped upright, that are small in size but big in beauty and importance.

The Power of Small

Everyone seems to understand the importance of satisfied customers. Yet, 80% of companies believe they deliver a good customer experience while only 8% of customers agree. How is such a disparity possible? Little Things Big Returns reveals why and how companies miss the little things that draw customers in or turn them away. Most importantly, this book explains what companies can do to close the gap? Story after story is shared about how successful companies hone in on little things to create long-lasting loyalties. By little things I mean human things, the kindnesses and considerations that surprise people and create feelings they never forget. Think of the little things as the moments that matter most to your customers. How your customer feels in those moments creates the defining elements of your brand and your business. Those little things become the stories of your company that your customers share with family and friends. When those experiences are positive and memorable, customers start to depend on, become loyal to and even fall in love with your company. You'll also come to realize that doing what matters most for your customers costs very little. Many examples in this book demonstrate how doing the little things well makes a big difference and is highly profitable. You just need to change your attitude and resolve to make your customer's experience the central motivation of your operations. After all, how much does it cost to change your attitude? When your company is passionate about doing the little things that create memorable experiences, your customers beat a well-worn path to your door and your business becomes an exciting, flourishing example of a company at its very best.

Every Little Thing

A funny and heartfelt realistic middle-grade novel about friendship, family, and the meaning of luck, from author Janice Erlbaum. Eighth-grader Emma Macintyre could use some good luck. The popular kids at her school ignore her, the boy she likes is out of her league, and her best friend has been ditching her for the mean girls. Worst of all, her beloved Aunt Jenny died recently, leaving Emma and her single mom reeling with grief. Then Emma receives a mysterious letter with no return address. The letter promises that ten lucky little things will happen to her over the next thirty days—she just has to make a list of

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what she wants. When the things on her list start coming true, she races to understand what's happening. How does this lucky letter work? Who sent it? And what's going to happen when the thirty days are done?

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